WELCOME BOOKLET.

DESY Services and Information
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Map of DESY, Additional Scientific Centers and Institutes

Medical Services
Building 1a

Central Library
In-house Training
Building 1d

II. Institute for Theoretical Physics
University of Hamburg
Building 2a

DESY Computer Centre UCO
Building 2b

Auditorium
Building 5

Welcome Services
Post Office

Organization and General Services
Building 6

Canteen / Cafeteria
DESY Cashier / Degussa Bank
Building 9

Bistro
Building 9a
Works Council
Building 11

Equal Opportunities Commissioner / Women’s Representative
Building 5

European Molecular Biology Laboratory EMBL Hamburg
Building 25a
www.embl-hamburg.de

Helmholtz-Zentrum Geesthacht HZG
Outstation
Building 25c, 221 and 47c
www.hzg.de

Guest houses
Building 32 and 33

Photon Science Users’ Office
PETRA III Experimental Hall
Max von Laue (Building 47c)

Institute for Experimental Physics
University of Hamburg
Building 68
http://wwwiexp.desy.de/institut/

Center for Optical Quantum Technologies ZOQ
University of Hamburg
Building 69
http://photon.physnet.uni-hamburg.de/zoq/

Institute for Laser Physics
University of Hamburg
Building 69
www.physnet.uni-hamburg.de/ilp

Center for Free-Electron Laser
Building 99
www.cfel.de

Café CFEL
Building 99

Max Planck Institute for the Structure and Dynamics of Matter MPSD-CFEL
University of Hamburg
Building 99 (CFEL)
www.mpsd.mpg.de

European XFEL GmbH
Holzkoppel 4, 22869 Schenefeld
www.xfel.eu/de/

PT-DESY (Projekträger DESY)
Albert-Einstein-Ring 21
www.pt.desy.de

Centre for Structural Systems Biology CSSB
Notkestr. 85, 22606 Hamburg
Building 15
www.cssb-hamburg.de

Center for Hybrid Nanostructures CHyN
Luruper Chaussee 149
22761 Hamburg
DESY Campus, Building -600
www.chyn.de
Construction site
Innovation Centre
Main Gate
Side Gate
Sports ground
Wilhelmshöh
DESY sports ground
Construction site
Photon Science
Construction site
MPG
Construction site
HARBOR
Construction site
Photon Science
Construction site
Light & Schools
Albert Einstein
Max-Born-Str.
Berth. Russel-Str.
AER21
NKS15
HERA
Max-Born-Str.
Notkestrasse
Welcome Services

Welcome to the DESY Campus!

The DESY Welcome Services department is situated in building 6 and is divided into three sections: International Office, Hostel Office and Housing Office. Here you can get useful information varying from German law to driving licenses, on- and off-site housing, language classes, cultural events and much more. Our aim is to make life easier for you and your family, enabling you to make the most of your stay at DESY.

More information including opening hours and forms are available on our website: http://welcome-services.desy.de
International Office

The International Office provides information, advice and assists with administrative matters such as invitations, visas, residence permits, work permits, Hamburg registration, medical insurance, liability insurance, payment and travel costs, school and kindergarten registration.

The I.O. cooperates with the Hamburg Welcome Center. Guests who need to apply for a stay permit (eAT = electronic stay permit), extend the current stay permit or register on a Hamburg address should visit the International Office.

From left to right: Maria Peker, Tabitha Riks, Steffi Killough, Gabriella Kirstein and Anna Kazakova

Steffi Killough (Teamleader) phone: +49 40 8998-3401
Anna Kazakova phone: +49 40 8998-4637
Gabriella Kirstein phone: +49 40 8998-3440
Maria Peker phone: +49 40 8998 3649
Tabitha Riks phone: +49 40 8998 3243

email: international.office@desy.de

Office: Building 6, room 114
Office hours: Mon, Tue, Thu 11:00-13:00  l  14:00 - 16:00
Wed
Fri 11:00-13:00
Hostel

The DESY guesthouses are located on the DESY campus and are not open to general public. Access is restricted to people connected to DESY activities. The duration of stay onsite is limited. Only short term visits are possible.

The guesthouses provide fully equipped common kitchens and washing machines. WLAN is available in all rooms.

Check In Time: 2:00 pm
Check Out Time: 10:30 am

The Hostel key can be collected at the DESY main gatehouse any time after 2:00 pm
Housing Office

For long-term accommodations:
The DESY Housing Office assists all members of the DESY campus community, whether guest scientist or DESY employee, in their search for long-term (more than four weeks) off-campus housing.

The Housing Application Form should be submitted before visiting the DESY Housing Office.

The online Housing Application Form and valuable information about renting in Hamburg can be found on our website.

Marion Salmen  phone: +49 40 8998-3487
https://welcome-services.desy.de/housing

Office: Building 6, room 116
Office hours: Tue, Thu 9:00 - 13:00, Wed 11:00 - 13:00
Photon Science Users’ Office

The Photon Science Users’ Office is the prime contact point for users of DESY photon sources (PETRA III, FLASH). The Users’ Office provides general support, handles travel cost reimbursements, helps with safety and access procedures etc.

Users of EMBL beamlines at PETRA III (P12-P14) should please contact the EMBL Users’ Office in Bldg. 48e, L108
phone: +49 40 89902-111, Email: useroffice@embl-hamburg.de

Daniela Unger  phone: +49 40 8998-2368
Sarah Arugolanu phone: +49 40 8998-2304
email: photon-science.users-office@desy.de
http://photon-science.desy.de/users_area
https://door.desy.de

Office: PETRA III Experimental Hall Max von Laue
Building 47c, room L106
Office hours:  Mon - Thu 9:00 - 13:00, 14.00 - 16:30
             Fri  9:00 - 13:00, 14:00 - 15:30
Useful Information for People New to DESY

IAM (Identity and Access Management)

The IAM database is used by DESY’s and several other institute’s administration departments (e.g. European XFEL, EMBL, Uni Hamburg, DESY Kita) to store personal identification information, institute of affiliations and contact persons. In order to get a DACHS card, an office or a telephone book entry you first have to register in IAM. And together with this IAM registration a DESY User account will be generated. Please contact your group secretary to enter your data via iam.desy.de. In case it’s not possible to register online, please fill the form available on the V1 website.

> record of personal data IAM english.pdf

All DESY Photon Science Users who are registered in DOOR and all European XFEL Users registered in UPEX are automatically registered in IAM. To register in IAM please contact the group secretary or an IAM Person Administrator.

DESY User Account

A DESY user account enables you to access DESY computers and DESY email and/or web services. To set up a user account please ask the group secretaries or your contact person as a IAM registration is required and the DESY User Registry form has to be signed by your Namespace supervisor.

Internet Access

(without a specific DESY User Account)

Is provided via the WLAN / WIFI “DESY-Guest”. To use it you are required to fill out a web form and register your mobile device.

The DESY Guest WLAN / WIFI is unencrypted.

https://iam.desy.de
https://v1.desy.de/forms
DACHS (DESY Access Handling System) CARDS

These cards are necessary to enter and work in restricted areas, laboratories, control rooms and beamlines. The specific access rights for laboratories and beamlines of each user are stored in the DACHS card database. Online safety training and on-site safety instruction have to be completed before the DACHS card gets validated and registered. DACHS cards are issued in the department of Organization and General Services (see page 15). Outside office hours the cards can be obtained at the main entrance gate “Notkestrasse”. Please keep your DACHS card for any future visit at DESY.

Note: To get a DACHS card you have to be registered in IAM (database).
DESY Computer Centre UCO (User Consulting Office)

The UCO is the point of contact for all questions and problems relating to your computer workplace and central IT-services at DESY. If you need a DESY user account, please contact your group secretary or use the registration form (see page 12/13).

The computer center offers also workplaces with access to printers. For more information please see the IT guidelines at www-it.desy.de

UCO: phone: +49 40 8998-5005
email: uco@desy.de

Office: Building 2b, room 131d, computer centre
General opening hours: Mon - Thu 9:00 - 16:30
Fri 9:00 - 14:00
telephone-based Mon - Thu 8:00 - 18:00
IT standby duty: Fri 8:00 - 16:00
Organization and General Services

The department for Organization and General Services provides you with vehicle badges, DACHS cards, office keys, DESY ID cards.

Further tasks include maintenance and event service in connection with the IT Meeting Service which takes care of the technical part of your event.

General maintenance issues: caretaker@desy.de
All matters for a successful event at DESY: veranstaltungsservice@desy.de
https://v1.desy.de
https://it.desy.de/services/meeting_services/support_request

Office: Building 6, room 09
Office hours:  Mon - Thu  8:00 - 12:00, 13:00 - 16:00
             Fri           8:00 - 12:00, 13:00 - 14:00
Post Office

Personal letters are accepted, parcels not. Stamps are also available. There is a red post box outside building 6 for public use. For information regarding incoming parcels please contact the goods receiving department (Warenannahme or/and Transportgruppe).

Post delivery

When you give DESY as your postal address, make certain you include your DESYgroup (or Uni, Max-Planck. EMBL etc. Otherwise items might get lost. Please refrain from using the DESY address for private letters

Hartmut Hartmann (Teamleader)  phone: +49 40 8998-3384  
email: poststelle@desy.de  
Postoffice: Building 6  
Office hours:  Mon - Thu  8:00 - 16:30  
                 Fri  8:00 - 15:00
DHL Packing Station

A DHL packing station is available on the premises between the DESY guest house and building 11b.

Popular services are:
- Track and Trace
- Online Franking
- Sending and receiving parcels

You may use it as private customer as an alternative delivery address. The postal code is 22607 and the pick up location number 801.

http://v1.desy.de/services/dhl_package_station
Switchboard

Please note:
> Telephones in hallways and the canteen are for internal use only.
> For business calls please use office phones. Telephone calls from the guest houses will be charged (please ask the Hostel for more information).
> To order a taxi please call the main gate -3333. They will order it for you.

DESY Cash Point / Degussa Bank

This branch of the Degussa Bank handles not only the usual bank business, it also functions as the DESY cash point. Bills can be paid (e.g. Hostel) and DESY payments can be collected.

An ATM machine (cash dispenser) is accessible during Cafeteria opening hours.

To open a bank account you generally need to present your Hamburg registration (Meldebescheinigung) and your passport or ID. To obtain an EC bank card you also will have to show your current work contract.

**Building 12, main gate**
Internal switchboard: phone: +49 40 8998-11
External (24 hours): phone: +49 40 8998-0

**Building 09, canteen basement, room 10**
Opening hours: Mon - Wed 9:00 - 11:30, 12:15 - 16:00
Thu 9:00 - 11:30, 12:15 - 17:00
Fri 9:00 - 11:30, 12:15 - 14:30
email: nicola.baark@degussa-bank.de
DESY Central Library

The DESY Central Library offers a collection of

- 40,000 books
- more than 30,000 bound volumes of periodicals/journals
- access to over 1,400 electronic journals
- about 20 daily newspapers for display
- over 130,000 reports and preprints, including theses, most of them available electronically

Please register at the circulation desk in order to borrow books. Cards are also available for short-term guests. Please ask your group secretary.

Library: Building 1d, ground floor, room EG.440

circulation desk  Mo - Thu  9:00 - 16:00
               Fri  9:00 - 14:00

http://library.desy.de

Opening hours:  Mon - Fri  7:00 - 19:00
                weekend/holiday closed

With DACHS card  24 hours weekdays and weekends/holidays
Eat and Drink at DESY

DESY Canteen & Cafeteria (building 9)

Canteen: Mon - Fri 11:00 - 14:00
   lunch and salad bar
Cafeteria: Mon - Fri 7:00 - 17:00
   Sat 8:00 - 15:00
   Sun 8:00 – 16:00
   breakfast, snacks, hot and cold drinks,
   Sun brunch served from 10:00 – 15:00

Bistro Service (Table Service) in the cafeteria
   Mon - Fri 17:00 - 23:00

Catering:
   Alster Food
   phone: +49 040 899816-13
   email: desy.hamburg@alsterfood.de

Room booking for your event in the canteen extension:
   email: raumbuchung@desy.de
Café CFEL (building 99)

Mon - Thu  8:00 - 16:00
Breakfast, Hot and cold beverages, Snacks, Sandwiches, Small Meals

Mon - Fri  11:00 - 14:00
Hot Meals

Fri  8:00 - 15:30
Breakfast, Hot and cold beverages, Snacks, Sandwiches, Small Meals

The Café CFEL is operated by Studierendenwerk Hamburg.

Detailed menu:
speiseplan.studierendenwerk-hamburg.de/index.php/en/cafeteria/show/id/680
DESY Medical Services (on-site doctor)

As a company medical practice (occupational medicine) we fulfil all tasks which result from the following topics:
- Support in occupational safety and accident prevention
- Preventive occupational health examinations
- workplace inspections
- ergonomic advice
- advice on personal protective equipment

In case of sickness please contact a doctor of your choice outside.

DESY Emergency Services/Save.desy.de

In case of emergency (life-threatening) please call the technical emergency services who will inform the ambulance or fire brigade.

In case of emergency, answer the following questions:

> Who is calling?
> What happened?
> How many persons are injured?
> Where did it happen?
> Wait for further questions!

In case of minor and technical problems like start-up aid for a car please call phone: +49 40 8998-5555.

Dr. Katharina Bünz/Uta Bierwirth
phone: +49 40 8998-2171 | email: betriebsarzt@desy.de
http://ba.desy.de/
Medical office: building 1a, basement
Office hours: Mon-Thu 8:00-16:00  Fri 8:00- 12:00

“Technischer Notdienst” -2500  day and night
via DESY mobile phone: 66-2500
via external mobile phone: +49 40 8998-2500
Room Booking

For the reservations of all public videoconference- and seminar rooms in Hamburg please visit the website raumbuchung.

The Video Conference Room (building 30b/ room 459) is assigned to the DESY Machine group. For reservation of this room please contact Swantje Mette.

Lost and Found at DESY

Items lost on the DESY campus, please call the International office in Building 6, room 114.

Lost and Found in Hamburg

Items lost in the U-Bahn, S-Bahn, bus, public parks, public pools, theatres and museums may be claimed within 6 months at Zentrales Fundbüro and Verkehrsbetriebe Hamburg-Holstein (vhh).

International office: phone: +49 40 8998-3401
e-mail: International.office@desy.de
Zentrales Fundbüro, Bahrenfelder Straße 254-260, 22765 Hamburg
e-mail: Zentrales-Fundbuero@altona.hamburg.de
Lost and Found for Bus 1 and 2: https://vhhbus.de/fundsachen

email: raumbuchung@desy.de
http://raumverwaltung.desy.de
Swantje Mette:
phone: +49 40 8998-3255 | e-mail: swaantje.mette@desy.de

International office: phone: +49 40 8998-3401
e-mail: International.office@desy.de
Zentrales Fundbüro, Bahrenfelder Straße 254-260, 22765 Hamburg
e-mail: Zentrales-Fundbuero@altona.hamburg.de
Lost and Found for Bus 1 and 2: https://vhhbus.de/fundsachen
Mobility at DESY

DESY bicycles
Some DESY groups offer a limited number of bicycles for use on the campus. Please ask your group secretary for more information. New or used bicycles can be found in various special bicycle shops around Hamburg. The International Office staff will give advice.

DESY vehicle pool and Stadtrad
DESY offers a fleet of cars and vans, E-bikes and cargobikes which can be rented for business purposes. You can book them through our online vehicle pool.

https://fahrzeugpool.desy.de
http://v1.desy.de/services/mobilitydesy
Discover Hamburg by Public Transport

The public transport system HVV includes buses, trains, and also certain Elbe ferries. Tickets can be bought from busdrivers or at ticket machines at any S- or U-Bahn station. Single-Day- and Multiple-Day-Cards as well as season tickets are also available. The Hamburg Card for visitors includes Day Ticket, reduced fares for City tours, Harbour tours and free admission to many Hamburg sights.

HVV App: Offers tickets and timetables wherever you are. Do you want to find the nearest station? Find a StadtRad hire bike? The nearest car sharing vehicle?

StadtRAD (Hamburg’s bicycle rental system)

Hamburg is a bicycle friendly city and you may see from time to time people riding special red bikes which belong to StadtRAD, the bicycle rental system of the City of Hamburg. There are numerous StadtRAD stations in Hamburg. Every StadtRAD hire station has a central user terminal. To register you need your bank account (EC card) or credit card number. With your HVV season ticket or BahnCard number you receive a discount. For more detailed information please take a look at the webpage which is also in English.

One station can be found on the DESY premises in front of bldg. 6.

HVV Infoline: phone: +49 40 19449
http://www.hvv.de/en/
http://www.hvv.de/en/tickets/single-day-tickets/hamburg-card/
http://www.hvv.de/fahrplaene/hvv-app/
Works Council / Betriebsrat

The works council is an elected board of employees according to the German works constitution. It provides you with advice and assistance in regard to work related matters, such as:
- work schedules incl. flexible time
- consultation in payroll matters
- conflict counselling and resolution

DESY in-house Training: DESY-Fortbildung

DESY-Education offers a wide range of seminars and trainings on management, communication, working methods and health care, as well as English and German language classes on different levels from absolute beginners to intermediate and advanced levels. Additionally, guided trips to DESY-Zeuthen and to CERN are organized once per year.

Office: Building 1d / Room O1.434
Office Hours: Mon - Fri, 8:00 - 12:00

Uta Langenbuch (Team leader) phone +49 40 8998 4550
Sabine Hinz phone +49 40 8998 3335
Melanie Fatz phone +49 40 8998 4202
Sabine Krohn phone +49 40 8998 1449
email: education@desy.de
http://fortbildung.desy.de/

BR office: Building 11a, 1st floor, room 118 - 126
Maike Johannsen (chair) phone +49 40 8998 2488
Sekretary phone +49 40 8998 2404
email: betriebsrat-hamburg@desy.de
www.desy.de/betriebsrat/
Equal Opportunities Officer / Women’s Representative

You will find the Equal Opportunities Office in Building 5 (behind the DESY auditorium), the entrance is opposite the canteen building.

Parent-Child-Office

The Parent-Child-Office can be used as a rest area for pregnant and breast-feeding women and as a workplace for parents with children. Please make a reservation through the room booking service and pick up the key at the main gate (Notkestrasse) or in building 6, room 110 (opposite the post office).
Kindergarten on the DESY Campus

Kinderwelt e.V. has a bilingual (English and German) day care center on the DESY premises. Children as of the age of 1 up to elementary school enrolment are accepted. In order to obtain a place parents need to register onto the waiting list.

As soon as you have a place you will be guided through the City of Hamburg Kita voucher system or you will be informed about specific DESY arrangements for your share of the costs. Please contact the International Office for help.

Opening hours: Mon - Fri  8:00 - 18:00
Head of the kindergarten: Christina Daniluk
phone: +49 40 8998-4160 | email: desy.kindergarten@desy.de
DESY Contact: International Office | email: international.office@desy.de
kinderwelt-hamburg.de
Initiative of PhD students at DESY (DOIT)

DOIT’s intention is to improve the situation of PhD students working on the DESY site. All PhD and diploma students working at DESY are invited to participate, irrespective of their payment. If you are interested please send an email to: doit@desy.de

For more information and recent announcements a mailing list of all DESY-paid PhD students is used.

If you are not paid by DESY you can subscribe to an additional list: phdstudents@desy.de

PIER Helmholtz Graduate School (PHGS)

PHGS is a joint graduate education programme of the University of Hamburg (UHH) in cooperation with DESY. The PHGS provides, among other things, key skills training, workshops on career planning, language courses, graduate weeks, travel grants and recreational activities, in which you can participate after registration.

DESY Campus Social Hour

The Social Hour is an informal get together with colleagues from different research areas and groups of the Campus Bahrenfeld, providing the possibility to network and to learn more about the many nations located on Campus. It is also a good opportunity to meet new and not so new members of the DESY community and their accompanying families. This event takes place several times per year. Date and Location will be announced.

For further information please contact the International Office Team:

email: international.office@desy.de
Music at DESY
There is also a grand piano in the “Große Gästespeiseraum” (dining room, canteen basement) and a piano in the main canteen which can be used after “regular” working hours and subject to availability.

DESY Choir
The DESY choir meets every Thursday from 18:00 - 19:45 in the canteen extension or in the auditorium, building 6 (Hörsaal). New members are welcome!

Booking email: raumbuchung@desy.de
Contact:
Sylvie Faverot-Spengler email: sylvie.faverot-spengler@desy.de
Sports at DESY

There are a lot of sports activities to choose from, including athletics, basketball, cycling, dancing, football / soccer, karate, ping-pong. DESY is also a member of ASCER (Association of the Sports Communities of the European Research Institutes)

A booking is required to use the DESY football or basketball ground. Please send an email with name, phonenumber, date and time of use.

email: sportplatz@desy.de
http://www-bsg.desy.de
http://sports.desy.de/

Other Local Sport Possibilities

VAF - Verein für Aktive Freizeit e.V
They offer an indoor swimming pool, fitness studio, Yoga and many other interesting programmes.
Bertrand-Russell Strasse 4, 22761 Hamburg
Near to side exit of DESY campus, Luruper Chaussee.

Local Swimming Pools
The following pools are near to DESY or easily reached by public transportation:

Indoor:
Hallenbad Blankenese, Simrockstrasse 45, 22589 Hamburg
Festland, Holstenstrasse 30, 22767 Hamburg
2 indoor and 1 outdoor pool

Outdoor:
Bad Marienhöhe (Sülldorf), Luzernweg 1-3, 22589 Hamburg
Freibad Osdorfer Born, Am Osdorfer Born, 22549 Hamburg

email: sportplatz@desy.de
http://www-bsg.desy.de
http://sports.desy.de/

VAF: phone +49 40 8906010
https://www.vafev.de
Check the opening hours of swimming pools:
www.baederland.de
General Information about Child Day Care

Optional >Kindergarten and/or nursery is provided for all children between on and six years old.

º Nursery: children less than 3 years of age
º Kindergarten: children aged 3 until school enrolment
º Child minder/day nanny: children of all ages

Childcare is financially supported in Germany, however the support varies from federal state to federal state. In Hamburg one has to apply for a Kita-voucher. Up to 5 hours daycare are free of charge.

The Website of the city of Hamburg offers helpful information but feel free to ask for advices in the International office.

www.hamburg.com/residents/learn/childcare/

Everyday Life

The Aktion Kinderparadies e. V. – has approximately 18 (outdoor) children’s playgrounds where children aged 1 ½ to 6 are looked after by a trained “babysitter”. Each started hour costs € 1,50 plus € 1,50 per month for phone calls. Donations are always welcome. Opening hours are generally weekdays from 9:00 - 13:00 and close between vary from place to place. Please check exact addresses, availability and opening hours at the website.

www.aktion-kinderparadies.de
General Information about Schools

School attendance is compulsory for 9 years up to 12 or 13 years. Primary school (Grundschule) grade 1-4, Secondary lever: Hauptschule, Realschule, Gymnasium, Stadtteilschule (neighbourhood comprehensive school). Hamburg has some bilingual schools (a list is available at the International Office). There is no provision for serving lunch. Please note that if the German language skills are not sufficient for regular school attendance, the child must attend a one-year preparatory course.

There are 3 international schools nearby DESY:
- International School of Hamburg
- International School Campus in Pinneberg
- Japanese school in Halstenbek

International School of Hamburg: [www.ishamburg.org/](http://www.ishamburg.org/)
International School Campus in Pinneberg: [www.isceducation.de/](http://www.isceducation.de/)
Japanese school in Halstenbek: [http://homepage.hamburg.de/jshh/](http://homepage.hamburg.de/jshh/)

More information: [welcome-services.desy.de/international_office/](http://welcome-services.desy.de/international_office/)
[www.eduserver.de/](http://www.eduserver.de/)
Schulinformationszentrum (SIZ) (School Information Center) [www.hamburg.de/bsb/siz/](http://www.hamburg.de/bsb/siz/)
Shopping

Larger stores and shopping centres/malls (Einkaufszentrum) are open until 20 h on weekdays and on Saturdays. Smaller shops usually have more limited hours. In general, shops are closed on Sundays. During national holidays (e.g. May 01, October 03, Christmas, Easter Monday) all stores are closed.

Close to DESY (Zum Hühnengrab / Osdorfer Landstraße) you will find a bakery, several supermarkets and every Wed & Sat a big outdoor market.

The Elbe Einkaufszentrum – the closest shopping mall to DESY – has a Kindergarten on the second floor (in the new building). Children aged 3 to 12 can be left there free of charge for up to three hours.

Household Appliances

You can buy and sell new and second-hand items through these platforms:

➤ DESY market (only for internal DESY users)
➤ STILBRUCH, which has second hand shops in Altona and in Wandsbek
➤ Quoka

Laundry Facilities

At DESY: Washing machines (only for guests) are located in Guest House 2 (building 32) and 3 (building 33). To operate the machines you have to insert coins (0,50 cent / 1,00 Euro / 2,00 Euro). Washing detergent is not provided.

➤ Laundromates in Altona
➤ Laundrette in Hamburg Ottensen, Ottenser Hauptstraße 56, 22765 Hamburg
➤ Eco Express Laundry
  Bahrenfelder Str. 186, 22765 Hamburg
➤ Berni’s Wasch-Center
  Luruper Hauptstraße 164, 22547 Hamburg

Elbe Einkaufszentrum (Osdorfer Landstraße 131)
Opening hours: Mon - Sat 10:00 - 20:00
Kindergarten (Julius-Brecht-Straße 6)
Opening hours: Mon - Fri 12:00 - 19:00
Sat 10:00-19:00

https://market.desy.de
www.stilbruch.info
www.quoka.de
Educational Opportunities / Language Schools

The Hamburger Volkshochschule offers a variety of courses, including language classes. Nearest to DESY:

VHS-Zentrum WEST
Waitzstraße 31 (near S-Bahn Othmarschen)
phone: +49 40 890591-0
Opening hours  Mo + Tue  9:00 - 13:00
Thu  14:00 - 18:00

VHS-Zentrum DaF (Deutsch als Fremdsprache)
Schanzenstrasse 77 (near S-Bahn Sternschanze)
phone: +49 40 428413238, Email: daf@vhs-hamburg.de
Opening hours  Mo, Thu  15:00 - 18:00
We  10:00 - 13:00

As there are many more language schools around Hamburg, please ask the International Office for information.

What is going on in Hamburg?

Cinema, theatre and concert programmes are available in the local newspapers or at website of Hamburg-Magazin.

For information on Hamburg museums, the harbour, universities and more tourist information or what’s on in Hamburg, e.g. Hafengeburtstag, Alstervergnügen, Hamburg’s Dom and much more, please take a look at the website.

You are welcome to pick up a copy of the Hamburg Guide from the International Office. This booklet is published every month in English and has detailed information on many activities and events going on in Hamburg.

VHS
www.vhs-hamburg.de
VHS-Zentrum DaF
www.vhs-hamburg.de/vhs-standorte/vhs-zentrum-deutsch-als-fremdsprache-419
www.hamburg-magazin.de
http://english.hamburg.de
How to get to DESY

By train

To Hamburg Altona station.
▶ Continue by taxi, traveling time approx. 15-20 min.
▶ Or continue by bus line 1 (direction Schenefelder Holt) directly to the main entrance of DESY (bus stop Zum Hünengrab/DESY), traveling time approx. 25 min.
▶ Or continue by S-Bahn (local city train) line S1 or S11 (direction Blankenese/Wedel) to Othmarschen. Then go on with bus line 1 (direction Schenefelder Holt). On foot: leave the city train station at the Waitzstrasse exit, turn right at the bottom of the stairs, turn left onto Waitzstrasse, right onto Gross Flottbeker Strasse and follow that road directly to DESY, walking time approx. 25 min.

By car

Exit the Autobahn (A7) at HH-Bahrenfeld. Arriving in Hamburg from the South: turn left onto the main road (Osdorfer Weg). Arriving in Hamburg from the North: turn right onto the main road (Osdorfer Weg). Then turn right onto Notkestraße. The main entrance of DESY is the second road on the left.

DESY Hamburg Site, side entrance

The side entrance of DESY is located on the Luruper Chaussee. The bus line 2 stops there (bus stop DESY). The side entrance is open for motorists from Monday until Friday, 6 to 19 h, and closed on weekends. It is open for pedestrians and cyclists at all times. Please ring the bell at the gate to get access.

By plane

From the Hamburg airport Fuhlsbüttel:
▶ Continue by taxi, traveling time approx. 40-50 min.
▶ Or continue with city train line S1 (direction Blankenese/Wedel) to Othmarschen station. Then go on with bus line 1 (direction Schenefelder Holt) to the main entrance of DESY (bus stop Zum Hünengrab/DESY).
**Emergency Phone Numbers**

In the event of accidents, fire, environmental damage or other emergencies on the Desy premises, please call the Technical Emergency Service at the following number: 2500, DESY mobile: 66-2500, External mobile: +49 40 8998 2500

- **Emergency / Fire / Ambulance** (life threatening situation) phone: **112**
- **Police** phone: **110**
- **Emergency doctor** (non life threatening situations) phone: +49 40 228022
- **Emergency doctor’s office** Stresemannstraße 54 (Altona) and Berner Heerweg 124 (Farmsen) No phone number!
  Mon - Fri 19:00 - 24:00, Sat / Sun 7:00 - 24:00
- **Dental Emergency** phone: +49 40-18030561
  Wed + Fri 16:00 - 18:00
  Sat, Sun + holidays 10:00 - 12:00, 16:00 - 18:00
- **Bundeswehrkrankenhaus** from 19:00 - 1:00
  Lesserstraße 180 22049 Hamburg (Wandsbek)
Deutsches Elektronen-Synchrotron
A research centre of the Helmholtz Association

The Helmholtz Association pursues the long-term research goals of the state and society, including basic research, in scientific autonomy. To do this, the Helmholtz Association conducts top-level research to identify and explore the major challenges facing society, science and the economy. Its work is divided into six research fields. The Helmholtz Association brings together 18 scientific-technical and biological-medical research centres. With more than 38 700 employees and an annual budget of over 4.5 billion euros, the Helmholtz Association is Germany’s largest scientific organisation.

www.helmholtz.de